

Polycom Touch Control Documentation

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Polycom Touch Control Documentation

The Polycom Touch Control device leverages Power Over Ethernet (PoE) for clutter- free connectivity. Individual Polycom Touch Control devices can be easily paired and dedicated to any network-connected HDX or RealPresence® Group Series room telepresence system.

Polycom Touch Control

The Polycom Touch Control allows you to control a RealPresence Group Series system. Procedure Ensure that the correct software is installed on the system that you want to control, and that you have completed the setup wizard on the system.

Set Up the Polycom Touch Control

The English language version of this document shall be considered the governing document related to the Polycom product. If there is any contradiction between the English language version of the document and the translated version of the document, the English language version of the document shall take precedence.

Polycom Documentation Library

Manuals and User Guides for Polycom Touch Control. We have 2 Polycom Touch Control manuals available for free PDF download: User Manual Polycom Touch Control User Manual (47 pages)

Polycom Touch Control Manuals

User's Guide for Polycom HDX Systems and the Polycom Touch Control 2 Polycom, Inc. Using the Polycom Touch Control You use the touch control to place calls, adjust the volume, control the camera, show content, and select options. Powering the System On and Off To power on the Polycom HDX system: >> Press the power switch on the front of the HDX system.

User's Guide for Polycom HDX Systems and the Polycom Touch ...

USER GUIDE 5.0.0 | September 2015 | 3725-69978-007A Polycom® RealPresence® Group Series with Polycom® Touch Control

Polycom RealPresence Group Series with Polycom Touch ...

Polycom® RealPresence Touch™ Control your group collaboration experiences with confidence Polycom® RealPresence Touch™ is a touch interface

for Polycom® RealPresence® Group Series and Polycom Immersive Telepresence solutions. The simple and intuitive design lets you focus on your conversations instead of the technology.

Polycom RealPresence Touch

For information on troubleshooting the Polycom Touch Control, see the following related topics. View Call Statistics for an Active Point-to-Point Call on the Polycom Touch Control View Call Statistics for an Active Multipoint Call with the Remote Control ... The English language version of this document shall be considered the governing ...

Troubleshooting on the Polycom Touch Control Device

The restore button is on the underside of the Polycom Touch Control, as shown in the following figure. Insert a pin or paper clip into the pin hole, then press and hold the factory restore button while you reconnect the LAN cable to the device.

Perform a Factory Restore on the Polycom Touch Control

RealPresence Touch is a touch screen panel for RealPresence Group Series and Immersive Telepresence solutions. The simple and intuitive design lets you focus on your conversations instead of the technology. The design is consistent across the portfolio, whether you're calling from a conference room or using a desktop, mobile or web client.

RealPresence Touch - Poly, formerly Plantronics & Polycom

The Polycom Touch Control uses an IP connection to communicate with the RealPresence Group Series. If this connection is lost for more than 2 minutes, error messages display on the RealPresence Group Series system monitor and the Polycom Touch Control screen.

Polycom RealPresence Group Series with Polycom Touch Control

Polycom, Inc. iii About This Guide The Administrator's Guide for the Polycom RealPresence Group Series is for administrators who need to configure, customize, manage, and troubleshoot Polycom® RealPresence® Group systems. The guide covers the RealPresence

Administrator's Guide for the Polycom RealPresence Group ...

On the Home Page, under Touch Control details, click Software Update. Enter the server address for the update, then click Save. The default server address, polycom, is the address for the Polycom public soft-update repository and has the latest released software version available.

Update Software Manually from the Web Interface - Polycom

RealPresence Group Series system with a remote control, touch interface, or a Polycom touch device. These tasks include using the remote controls, making video conference calls to one or several endpoints, adjusting cameras and audio, showing content, recording calls, and more.

Polycom® RealPresence® Group Series User Guide

Polycom Touch Control Panel Software V1.14.0-32 (to be used with HDX 3.1.8 Software) 30.0 MB Polycom Touch Control Panel Software V1.13.0-16 (to be used with HDX 3.1.7 Software) 20.8 MB Polycom Touch Control Panel Software V1.12.0-11 (to be used with HDX 3.1.6 Software) 20.8 MB

Cloud Services - Polycom Support

With Polycom Touch Control, you can: Accelerate user adoption by having one, consistent, user interface throughout your organization; Share content easily in and out of a video call with a direct USB connection to your PC; Setup of Polycom Touch Control is simple and quick. You just need

one cable connection for the network and Power over ...

Polycom Touch Control - HD Telepresence Video Conferencing ...

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Polycom RealPresence Group Series Administrator Guide

This document provides the latest information about the following Polycom software: • Version 3.1.11 of the Polycom HDX system software • Version 2.2 of the Polycom® EagleEye™ Director software • Version 1.17.0-58 of the Polycom® Touch Control operating system software

HDX Version 3.1.11 Release Notes (PDF) - Polycom

Polycom, Inc. 2 Release Notes Polycom RealPresence Group Series, Version 4.1.5 Version 4.1.5 of the Polycom Touch Control Panel software The Polycom RealPresence Group systems are cutting-edge visual collaboration tools that provide high quality video and sound. The system s use the most up-to-date video co mmunications technology to deliver

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